

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc., a member of the Komatsu Ltd. family, has an encouraging reputation for building durable and dependable forklifts. They are renowned globally as a business who has a proud heritage and who maintains a benchmark of superiority in equipment production and design.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains loyal to their image of a better tomorrow. Komatsu's legacy began back in 1921, in Japan, when Komatsu Ltd started operations as a manufacturer of construction and mining equipment. Very soon the company grew into an industry leader and was responsible for constructing Japan's first contemporary bull dozer and farm tractor.

Komatsu has developed into a international giant over the last few decades due to their competence and strength in the field of logistics, mining, excavating and construction. With progressive designs and technological superiority, they continue to be at the forefront of these industries.

Since 1945, Komatsu Forklift Co. Ltd has grown tremendously. Using modern design approaches and superior production functionality, Komatsu has distinguished itself through the manufacture of dependable and robust lift trucks that clients from around the world have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was established to meet the increasing demand for its products in the North American marketplace. To better costs and efficiencies, a state-of-the-art facility was developed in Covington, Georgia in 1990, to merge all U.S. Komatsu Forklift product support and production operations.

Komatsu Forklift U.S.A. continues to meet the needs and demands of their clients worldwide while remaining a leading manufacturer and provider of innovative lift trucks and lift truck accessories. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's happy clients along with their North American clients.

After many years of establishing and maintaining quality customer service relationships with clients, Komatsu Forklift understands that satisfying the requirements of the customer is vital. Komatsu starts all new initiatives and product developments with the customer's input. By welcoming contributions and feedback, they are able to ascertain client wishes and expectations then cultivate innovative concepts and then build to exceed Komatsu Engineering Standards. Assuring customers that quality is premeditated from the start and continued throughout the manufacturing, service and sales processes, allows Komatsu to end up with a top-quality product from start to finish.

Komatsu engineers are specialized professionals in designing forklifts, construction equipment and heavy duty equipment. Their design skill and competence assures that every new piece of equipment will last in the toughest environments and have the capacity to survive the roughest applications. Adherence to strict engineering standards enables Komatsu Forklift to meet ISO 9001 standards. Computer aided design and strict in-house quality standards all add to superior lift truck products. Komatsu Engineering Standards transform the modern and progressive expertise used in advanced mining and construction equipment into world class equipment.

The modern and efficient manufacturing facility in Covington, Georgia is a full service plant. This state-of-the-art facility begins the production process with unrefined steel which is then welded, fabricated and primed. When assembled and painted the forklifts are ready to leave the plant and enter the marketplace. Maintaining quality control through the duration of the production process, assures customers that the quality is built into Komatsu's products from the very beginning.

Komatsu believes given that a product is only as worthy as the people who sell and support it, their dealers make all the difference. Komatsu Forklift is proud of their dedicated seller networks who strive to exceed expectations. Specialized in all aspects from sales, service or operating instruction, or aftermarket support, their diverse association of knowledgeable and capable experts are available. Komatsu Forklift Vendor locations across the nation have a Komatsu OEM parts on-hand to provide the essential service required to keep customers' operations running fluently. Computerized, real-time access with next day distribution from their highly automated distribution hub is an alternative option. The on-line K-Link system assists sellers with online parts management, service and acquisition for all major lift truck brands.

At Komatsu Forklift U.S.A., Inc. they acknowledge that their world-class businesses depend on Komatsu lift trucks in their day-to-day operations. So Komatsu focuses their attention on their countrywide account consumers enabling them to benefit from a unique relationship that facilitates them customize their relationship in order to raise customer output and profits. Komatsu countrywide account consumers have access to on-line components and service support system and a inclusive fleet administration program, offering the ability for Komatsu to be their total solution for any lift truck concerns.

The efficient and dependable team members at Komatsu Forklift U.S.A., are dedicated to offering excellent customer support whether it arrives in the form of instruction, product sales, aftermarket support, and longterm maintenance. They want to ensure that the consumer support provided will help their clients meet or exceed their company objectives while establishing strong working partnerships in the process. Komatsu strives to be familiar with each of their customers' distinctive ways of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu encourages you to get in touch with with one of their many community Komatsu lift truck dealers to find out more about the numerous goods and services available. Customer satisfaction and support are two of the organizations top priorities and it is easy to see why thousands of customers world-wide depend on the Komatsu family of products everyday.